

AGENTWACH

# Plan how-to guide

Step-by-step setup for every tier — from spinning up your first agent on Free to governing a workforce on Business.

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**Free** \$0 / month

**Hobby** \$19 / month

**Pro** \$79 / month

**Team** \$199 / month

**Business** \$499 / month

**Enterprise** Custom

# Free

\$0 / month

Wire one project's agents into agentwach in under 10 minutes, with 10k events and 14-day retention.

## WHO IT'S FOR

Solo builders trying agentwach on a single side project or prototype before committing.

## SETUP IN 4 STEPS

### 1 Create your workspace

Sign up, name your workspace, and we'll seed a sample agent so the dashboard isn't empty.

### 2 Add your first agent

Dashboard → Agents → New. Give it a name and pick an SDK snippet (Node, Python, or REST).

### 3 Send your first event

Paste the snippet into your agent loop. The Live tab turns green the moment the first event lands.

### 4 Set one budget

Open the agent → Guardrails → set a daily token cap. Even a loose cap catches runaway loops fast.

## PRO TIPS

- Free retention is 14 days — export anything you want to keep before it rolls off.
- Stay under 3 agents and 10k events/month, otherwise ingest pauses until next month.
- Use the CSV upload tab to backfill historical runs without writing code.

# Hobby

\$19 / month

Everything in Free plus token monitoring, 50k events, 30-day retention, and 10 agents.

## WHO IT'S FOR

Solo developers shipping side projects or indie SaaS that has real users hitting agents daily.

## SETUP IN 4 STEPS

### 1 **Subscribe from Pricing**

Pricing → Subscribe under Hobby. Checkout opens inline — no redirect.

### 2 **Turn on token monitoring**

Dashboard → Tokens → Enable. We start tracking cost per agent, per model, per day.

### 3 **Add a token alarm**

Tokens → New alarm. Pick threshold (e.g. \$5/day) and an email destination.

### 4 **Scale to your real agents**

Add up to 10 agents. Tag them by environment (prod/staging) so dashboards filter cleanly.

## PRO TIPS

- Email forwarding integration lets you ingest agent reports without API code.
- Hobby keeps 30 days — long enough to debug a weekly incident postmortem.
- Hitting 40k events/mo? Pro pays for itself once you cross ~80k.

# Pro

\$79 / month

Unlimited agents, 500k events, 90-day retention, priority support, and full API access.

## WHO IT'S FOR

Small teams running agents in production who need replay debugging and integrations.

## SETUP IN 4 STEPS

### 1 Invite your team

Workspace → Members → Invite. Roles: owner, admin, member. Up to 3 workspaces on Pro.

### 2 Issue API keys

Settings → API Keys → Create. Scope per workspace. Rotate quarterly.

### 3 Wire integrations

Connect Slack for alerts, OpenTelemetry traces, and CSV bulk upload for offline runs.

### 4 Build a replay session

Open any incident agent → Replay tab → Step through tool calls and prompts frame-by-frame.

## PRO TIPS

- Pro unlocks the OTel traces endpoint at `/api/public/otel/v1/traces` — point any OTel SDK at it.
- Use guardrails tab to define hard caps that hard-block agents before they burn budget.
- Schedule weekly export reports from Reports → Export to keep a permanent audit trail.

# Team

\$199 / month

10 workspaces, 2M events, 1-year retention, SSO prep, and dedicated support.

## WHO IT'S FOR

Engineering teams running agents across multiple products or environments at scale.

## SETUP IN 4 STEPS

### 1 Plan your workspace topology

Typical split: prod / staging / per-product. Map this on a whiteboard before creating workspaces.

### 2 Enable SSO prep

Settings → Auth → request SSO. Support emails you a config template within 1 business day.

### 3 Set up multi-workspace alerting

Create alarm groups so a single incident pages on-call across workspaces instead of N times.

### 4 Define retention policies

Reports → Retention. Pin compliance-critical agents to the full 1-year window; let others roll.

## PRO TIPS

- Team is the sweet spot if you have 3+ engineers pushing agent changes weekly.
- Use the diagnose tab to attach root-cause notes to incidents — searchable across all workspaces.
- Overage on Team kicks in at 2M events; budget for \$5 per extra 100k.

# Business

\$499 / month

Everything in Team plus Organization with seats, per-worker agent assignments, and configurable token & cost limits with warn-or-block enforcement.

## WHO IT'S FOR

Companies that need to govern how individual employees use AI agents — with hard limits, per-user reporting, and assignable access.

## SETUP IN 5 STEPS

### 1 Create your organization

Org → New organization. Name it after your company. You become the owner automatically.

### 2 Invite workers as seats

Org → Members → Invite. Pick a role: owner, admin, manager, or member. Invites expire in 7 days.

### 3 Assign agents per worker

Org → Agents. Drag-assign which agents each employee can use — most workers only need 1–3.

### 4 Set per-user policies

Org → Policies → New. Define token + cost caps per period, the warn threshold (e.g. 80%), and pick warn-only or hard-block on exceed.

### 5 Review weekly usage

Org → Usage. Per-employee dashboards show tokens, cost, and which policies fired warnings.

## PRO TIPS

- Start with warn-only enforcement for two weeks to calibrate, then flip the most expensive agents to hard-block.
- Org-wide policies (no agent set) act as a safety net; per-agent policies override them.
- Use manager role for team leads — they can edit assignments but not billing.

# Enterprise

## Custom

SAML SSO, private deploy, custom retention, and a dedicated SLA on top of every Business feature.

### WHO IT'S FOR

Regulated industries and large orgs needing private infra, identity federation, and contractual guarantees.

### SETUP IN 4 STEPS

#### 1 Book a scoping call

Contact → Enterprise. We'll align on identity provider, data residency, and SLA needs.

#### 2 Configure SAML SSO

We provision your IdP metadata, map groups → org roles, and validate with a pilot group.

#### 3 Provision private deploy (optional)

We deploy a dedicated agentwax instance in your cloud account or ours, with VPC peering.

#### 4 Sign the SLA

Choose 99.9% or 99.95% uptime, RTO/RPO targets, and dedicated support channel.

### PRO TIPS

- Most enterprises start on Business while SSO and procurement finalize — there's no lock-in to upgrade.
- Ask about SCIM provisioning if your IdP supports it; it removes manual seat management entirely.
- Custom retention can go up to 7 years for regulated workloads (HIPAA, SOC 2, ISO 27001 ready).